INTHEUNITEDSTATESDISTRICTCOURT FORTHEEASTERNDISTRICTOFPENNSYLVANIA

InreProvidianFinancialCorporationSecurities	:
Litigation	•

: CIVILACTION

: NO.00-1467

Consolidatedwith:

: MDLNo.1301

In re Providian Financial Corporation Credit Card Terms

Litigation

MemorandumandOrder

YOHN,J. July,2001

Theplaintiffsinthisconsolidated class actional legeth at Providian Financial Corporation ("Providian"); its Chairman of the Board, President, and Chief Executive Officer Shalish Mehta ("Mehta"); and its Executive Vice President and Chief Financial Officer David Petrini ("Petrini") allengaged in securities fraud inviolation of § 10(b) of the Securities Reform Act of 1934 and Rule 10b-5 promulgated the reunder. The suit begans as series of separate class actions by customers of the defendants and their shareholders which we relaunched afternews that various government agencies had begun investigating Providian's credit card business practices. The investigations ended after Providian agreed to altersome of its business practices, pay restitution to certain account holders, and to pay various fines. The federal suits are still pending but have been consolidated and assigned to this court. The plaintiffs in this portion of the consolidated action dealing with the securities litigation purport to represent the class of persons who purchased Providian common stock on the open market between January 21,1999 and June 4,

1999.

Beforethecourtisthedefendants' motiontodismiss for failure to state a claimor, in the alternative, for failure to plead with particularity. The defendants argue that the Second Amended Consolidated Class Action Complaint (the "SAC") pleads neither the conduct nor the scienternecessary to establish securities fraud. However, upon review, I find that the SAC alleges these basic elements of securities fraud with sufficient particularity.

The SAC alleges that Providian engaged in a series of illegal or fraudulent business practices that artificially inflated the company's financial results and that the statements that reportedProvidian's results made nomention of these practices but instead attributed the results toProvidian's"customer-focusedapproach."Drawingallinferencesintheplaintiffs'favor, one mayreasonablyinferthatProvidian's statements were misleading or that the statements omitted informationthatwasnecessarytoavoidtheirbeingmisleading.Also,theSACmakesanumber of allegations concerning scienter. First, it is alleged that Mehta and Petrinire ceived various revenueandsales reports that notified the mof Providian's dramatic performance incore areas of Providian's business. Second, Mehtaand Petrinials oreceived reports of Providian's extraordinarilyhighintakeoflatefeeandoverlimitfeerevenues. From these reports, plaintiffs allegethatMehtaandPetrini,bothseniorofficersatProvidian,kneworshouldhaveknown aboutProvidian'sillegalorfraudulentbusinesspractices. Third, it is alleged that Mehtaand PetriniplayedadirectroleincreatingthesalesclimatethatallegedlyledProvidian'ssalesforce tomisleadcustomersandillicitlyaddproductstotheiraccountswithoutconsent.TheSAC,in essence, alleges that Providian's illegal or fraudulent practices permeated Providian's core business and were sopervasive and obvious that Mehta and Petrinimus thave known or at a simple strain of the contraction of t

minimumwererecklessinnotknowing. These allegations support astrongin ference of knowledge or recklessness. Furthermore, Mehta and Petrini's knowledge or recklessness may be attributed to Providiana sanentity. Given the sufficiency of these allegations, the defendants' motion will be denied.

I.Background

Providian's primary business, credit cardlending, generates two types of revenue: interest and non-interest. Interest revenue comes from finance fees on outstanding credit card loans. SACat \$\gamma 2.\text{Non-interest revenue comes from a variety of others our ces, including fees for late payments, returned checks, over limit debits, cashad vances, member ship, and add-on services. \$Id.\text{Providian's add-on services include programs for health care discounts, automobile and travel discounts, credit protection, and mort gage or rent assistance. \$Id.\text{Providian also has various programs to induce consumers to transfer credit card balances from other creditors.} \$Id.\text{ at } \$\\$33.\text{Presumably, the larger the customer pool the lender retains, the larger over all revenue or at least potentially realizable revenue.}

The SAC referst of our of Providian's public statements: (1) the January 21, 1999 press release; (2) the Form 10-K filed on March 31, 1999; (3) the April 22, 1999 press release; and (4) the Form 10-Q filed on May 14, 1999. Mehta and Petrinire viewed and approved each of these statements. *Id.* at ¶49,50,54,60. The statements describe Providian's financial performance, customer-base increases, earning sprojections, or "customer-focused" approach.

(1)TheJanuarypressreleaseannouncedthat1998fourthquarternetincomewas\$94.9 million,andfullyearnetincomewas\$296.4million,"a55%increaseovernetincomeof\$191.5 millionin1997.""Totalmanagedrevenueforthequarter...grewbynearly82%overfourth

quarter 1997, to \$757.5 million, while year overy ear, total managed revenue increased to \$2.4 billion.... [Interestrevenue] increased overfourth quarter 1997 to \$364.2 million. For all of 1998, [non-interestrevenue] was \$1 billion and represented 43% of total managed revenue." Moreover, "[a] ccount growth climbed at an accelerated pace, with over 1.9 million new account relationships established during the quarter. "By the end of 1998, Providian managed 8 million accounts, a substantial increase over the number of accounts managed in 1997.

ThereleasequotesMehtaforecastingProvidian's future prospects: "Currenttrends in each of our businesses give mecontinued confidence in Providian's ability to achieve 50% earnings per share growth in 1999 and to increase our goal for long-termearnings per share growth to at least 25%. "Mehta also states that "Providian's performance in the four thquarter and results for all of 1998 were outstanding.... Our customer-focused engineering approach to consumer lending and our unwavering commitment to flawless execution of our business strategy enable Providiant ogenerate above industry-average returns and to sustain our high growth rate." Id. at ¶41-49.

(2)TheForm10-Kreportsthatfor1998,non-interestrevenuefromadd-onservices totaled\$165.8million,comparedto\$59.3milliontheprioryear.For1998,non-interestrevenue fromlateandoverlimitfeestotaled\$176.0million,anincreasefromtheprioryear'stotalof \$80.9million.Othercategoriesofnon-interestrevenuealsoroseasaresultofcustomervolume growth.

The formal so describes Providian's customer-focused approach as a technique that involves the use of Providian's "databases and analytical techniques" to "develop[] targeting and credit model stoid entify potential customers.... After an account is opened, account performance that the providing and the providing a

ismonitoredandavarietyofaccountmanagementtoolsareusedtobuildthecustomer relationship." *Id.*at¶¶50-53.

(3)TheAprilpressreleaseannouncedProvidian's 1999first quarter results. First quarter netincomewas "\$113.5 million, an 102% increase over the first quarter of 1998." Total managed revenue was \$851.1 million, an 88% increase over the first quarter of 1998. Non-interest revenue "grew by 157% over the first quarter of 1998 to \$416.2 million, and represented 48.9% of total managed revenue [.]" "Grow thin all feer evenues our cesswas outstanding, including strong add-on product revenue which was up 223% over the first quarter of 1998." Moreover, "Providian added over 1 million accounts during the quarter, bringing total customer relationships to 9 million."

ThereleaseagainquotesMehtaforecastingProvidian's future prospects: "[Providian's] growth initiatives, along with current trends in all of our businesses, give mecomfort to raise our 1999 earnings guidance to \$3.50 pershare, or 72% over 1998, and to increase earnings guidance for 2000 to 35%, or \$4.72 pershare, over 1999. "Mehta also states that "[the] customer-focused approach continues to enable Providian to deliver above average returns." *Id.* at \$\quad \quad 150-59.

(4)TheForm10-Qreportsthatforthefirstquarterof1999"creditproductfeeincome was\$341.8million[,]"ascomparedto\$96.4millionduringthesameperiodin1998.

"[M]anagedfee-basedproductrevenuetotaled\$117million[,]"ascomparedto\$36.4million duringthesameperiodin1998."Lateandoverlimitfeestotaled\$137.7million[,]"ascompared to\$51.7millionforthesameperiodin1998.Forthefirstquarterof1999,Providianalso experiencedincreasesinothercategoriesofnon-interestincome.Theformattributessomeof theserevenueincreasestocustomer-basegrowth. *Id.*at¶60-61.

The SAC describes eight alleged ly illegalor fraudulent business practices, most of which relate primarily to the generation of non-interestrevenue.

- (1)Providianchargedcustomersforvariousfee-basedproductswithoutgettingcustomer consent. *Id.*at¶37(i)(c),(i)(f),37(viii)(h).Providian'ssalesrepresentativesusedvarioushigh pressuresalestactics,andProvidianimposedaggressivesalesquotas.Thesalesrepresentatives, inordertomeettheirquotas,chargedcustomersforproductswithouttheirconsent. *Id.*at¶¶ 37(i)(a),(b),(c),(e).Furthermore,customerswhocomplainedwerechanneledtounitmanagers whothemselvesreceivedbonusesforfee-basedproductsales. *Id.*at¶37(i)(b).Finally, instancesofsalesrepresentativesaddingonproductstocustomeraccountsbecameroutineand wereknowntosupervisors. *Id.*at¶37(i)(c).
- (2)ProvidianmarketeditsCreditProtectionprogramasawayforhospitalizedor unemployedcustomerstoavoidcreditcardpaymentsforupto18months. *Id.*at¶37(ii).The companyalsoclaimedthatnointerestwouldbechargedduringcreditprotectedperiodsofnon-payment. *Id.*at¶37(ii)(a).However,theprogram's numerous restrictions were notadequately disclosed. *Id.*at¶37(ii)(a)(1)-(5).Customers' requests for informational literature were routinely ignored. *Id.*at¶37(ii)(a).Furthermore, although sales materials indicated that there was no charge for Credit Protection on accounts with balances over\$5,000, Providian's fee for Credit Protection increased with higher balances. *Id.*at¶37(ii)(b).
- (3)Providianmarketeditscreditcardsascarryingnoannualfeebutfailedtodisclosethat newcustomerscouldbeandoftenwererequiredtomaintainCreditProtection,forwhich Providiancharged\$156peryear. *Id.*at¶37(iii)(a).Also,Providian,initssolicitationletters, indicatedthatCreditProtectionwas"included"withthecard. *Id.*at¶37(iii)(b).Providiantold

customerswhoprotestedCreditProtectionfeesthatthecancellationofCreditProtectionwould resultintheimpositionofannualfees. *Id.*

- (4)Providianpromisedconsumersarateaslowas 7.99% on balancestransferred from other credit cards, but consumers did not receiver a testhis low. Id. at \$\quad 37(iv)\$. If pressed, sales representative stold potential customers that Providian would be at the interest rate they were currently paying but would provide noother specifics. Id. at \$\quad 37(iv)(b)\$. In reality, Providian would only be at others' rates by a slittle as .7% to .3%. Id. at \$\quad 37(iv)(c)\$. Moreover, customers who wanted to take advantage of these savings were required to use Providian's one rous process of "proving-up" a competitor's rates. Id. at \$\quad 37(iv)(d)\$. Absent proper and timely submission of proof, Providian routinely raised rates as high as 21.99%. Id.
- (5)Providianpromisedprospectivecustomerscashrewardsofupto\$200fortransferring balances,butfailedtodiscloseadequatelythatacertainminimumbalancemustbetransferredin ordertoqualifyforthereward. *Id.*at¶37(v).Forinstance,Providianonlygave\$200rewards fortransfersof\$10,000ormore. *Id.*
- $(6) Providian managers in structed employees to delay posting credit card payments so that the Company could charge late fees on individual credit card accounts. \\ \textit{Id.} at \$37 (vi) (a). \\$ Moreover, absentacus to mer complaint, Providian strongly discouraged the reversal of late fees discovered to be erroneous. \\ \textit{Id.}
- $(7) Providian's legal collections department would rout in elyagree to allow delinquent customers to payoff their accounts in 4\% increments. \\ \textit{Id.} at \P37 (vii) (a). Providian of ten failed to honor these agreements and proceeded to "escalate" collection by taking legal action and assessing the delinquent customers with attorneys' fees ranging from 10\% to 33.3\% of the$

outstandingbalance.

(8)Providian'shomeloandepartment, which managed the mortgage and rentassistance program, began aggressive marketing in late 1997. *Id.* at ¶37(viii). Customers were often falsely told that interestrates on homeloan protection borrowing would not increase. *Id.* at ¶37(viii)(g). Just as with Providian's other fee-based programs, sale representatives were very aggressive and would often charge customers for the program without consent. *Id.* at ¶37(viii)(h).

BothMehtaandPetrinireceivedperiodicsalesreports,reportsofadd-onproduct revenue,andflashreportsofsalesperformance. *Id.*at¶63.Inaddition,bothreceivedreports fromthelegalcollectionsdepartmentthatshowedthatrevenuefromlateandoverlimitfeeswere extraordinarilyhigh. *Id.*at¶37(vii)(f).Finally,botheitherapprovedorallowedtheuseof misleadingsalesscriptsbyProvidian'ssalespersonnel. *Id.*at¶63.Bothalsoeitherapprovedor allowedthehigh-pressuresaleenvironmentinwhichtheProvidian'ssaleforcemislead customersorimproperlyadded-onproductstocustomeraccountswithoutapproval. *Id.* at¶65.

II.StandardofReview

ThepurposeofaRule12(b)(6)motionistotestthelegalsufficiencyofthecomplaint. SeeHolderv.CityofAllentown ,987F.2d188,194(3dCir.1993).Indecidingamotionto dismiss,thecourtmust"acceptastrueallallegationsinthecomplaintandallreasonable inferencesthatcanbedrawnfromthemafterconstruingtheminthelightmostfavorabletothe [plaintiff]." Id.Thecourtwillonlygranta12(b)(6)motiontodismissif"itisclearthatnorelief couldbegrantedunderanysetoffactsthatcouldbeprovedconsistentwiththeallegations." Hishonv.King&Spalding ,467U.S.69,73(1984)."Theissueisnotwhetheraplaintiffwill ultimatelyprevailbutwhethertheclaimantisentitledtoofferevidencetosupporttheclaim." *In* reBurlingtonCoatFactorySec.Litig. ,114F.3d1410,1420(3dCir.1997)(quotationsomitted).

III.Discussion

Tostateaclaimunder§10(b)andRule10b-5,aplaintiffmustpleadthefollowing elements:(1)thatthedefendantmisrepresentedamaterialfactorfailedtostateamaterialfact necessarytomakeastatementnotmisleadingand(2)thatthedefendantactedwithknowledgeor recklessness. Seeid. at1417. "Materiality"inthiscontextmeans "informationthatwouldbe importanttoareasonableinvestorinmakinghisorherinvestmentdecisions." Id. at1425.

Moreover, "[a]nomittedfactismaterialifthereisasubstantiallikelihoodthatareasonable investorwouldconsideritimportantindecidinghowtoact....Putanotherway,theremustbea substantiallikelihoodthatthedisclosureoftheomittedfactwouldhavebeenviewedbythe reasonableinvestorashavingsignificantlyalteredthe 'totalmix' ofinformationmadeavailable." Ieradiv.MylanLabs.,Inc. ,230F.3d594,599(3dCir.2000).

InadditiontothesubstantiverequirementsofRule10b-5,theplaintiffs'pleadingsmust satisfytheheightenedpleadingstandardssetforthbyFederalRuleofCivilProcedure9(b)andby thePrivateSecuritiesLitigationReformAct. SeeInreAdvantaCorp.Sec.Litig. ,180F.3d525, 530(3dCir.1999).Rule9(b)requiresthat"[i]nallavermentsoffraudormistake,the circumstancesconstitutingfraudormistakeshallbestatedwithparticularity.Malice,intent, knowledge,andothercondition[s]ofmindofapersonmaybeaverredgenerally."Rule9(b) requiresthatcomplaintsallegingviolationof§10(b)andRule10b-5mustpleadallavermentsof fraudwithparticularity. Id. at534.Pleadingsmustspecify"thewho,what,when,where,and how;thefirstparagraphofanynewspaperstory." Id.

TheReformAct,inpart,mirrors9(b)'srequirements.It"requiresaplaintiffalleginga
Rule10b-5violationto

'specifyeachstatementallegedtohavebeenmisleading,thereasonorreasons whythestatementismisleading,and,ifanallegationregardingthestatementor omissionismadeoninformationandbelief,thecomplaintshallstatewith particularityallfactsonwhichthatbeliefisformed.'"

Id. at530(quotingReformAct,15U.S.C.A.§78u-4(b)(1)).JustasunderRule9(b),allegations offalseormisleadingstatementsmustbepleadwithparticularity. See 15U.S.C.§78u-4(b)(1). However,withrespecttothescienterelementin§10(b)andRule10b-5actions,theAct's requirementsdifferfromRule9(b)'sandsupercedeRule9(b)'srequirements. Seeid.; Inre Advanta,180F.3dat531n.5.Specifically,

""[i]nanyprivateactionarisingunderthischapterinwhichtheplaintiffmayrecover moneydamagesonlyonproofthatthedefendantactedwithaparticularstateofmind,the complaintshall,withrespecttoeachactoromissionallegedtoviolatethischapter,state withparticularityfactsgiverisetoastronginferencethatthedefendantactedwiththe requiredstateofmind."

Id. at531(quoting15U.S.C.§78u-4(b)(2)).Accordingly,heretheSACmustpleadwith particularityboththeelementofmisrepresentationoromissionandtheelementofscienter.

JustasundertheRule9(b),undertheReformAct"itremainssufficientforplaintiffs[to] pleadscienterbyallegingfactsestablishingamotiveandanopportunitytocommitfraud,orby settingforthfactsthatconstitutecircumstantialevidenceofeitherrecklessorconscious behavior." *Id.* at534-35(quotationsomitted).Mereallegationsofmotiveandopportunitywill notsuffice,asnowallegationsofscienter"mustbe...supportedbyfactsstated'with particularity'andmustgiverisetoa'stronginference'ofscienter." *Id.* Moreover, "reckless behavior"involves"notmerelysimple,oreveninexcusablenegligence, butanextremedeparture

from the standards of ordinary care, and which presents danger of misleading buyers or sellers that is either known to the defendant or is so obvious that the actor must have been aware of it."

Id. at 535. And "conscious behavior" may be alleged "by stating with particularity facts giving rise to a strong inference of conscious wrong doing, such as intentional fraudor other deliberate [,] illegal behavior." Id.

 $The defendants, in their motion for dismissal, argue that the SAC does not show \\ misrepresentation, omission, or scienter and therefore, should be dismissed under Rule 12(b)(6). \\ The defendants also argue that neither misrepresentation, omission, nor scienter are pled with particularity under Rule 9(b) or the Reform Act. After reviewing the SAC, it is apparent that the allegations reasonably support an inference of misrepresentation or omission and support astrong inference of knowledge or recklessness. Furthermore, the SAC sallegations are sufficiently particular.$

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A.Misrepresentation

 $The SAC alleges misrepresentation based on Providian's reports of financial \\ performance, projected earnings, customer-base volume, and the role of the "customer-focused approach." The defendants argue that the SAC fails to explain how any of the reports' \\ representations are, in fact, false. Specifically, the defendants argue that the SAC does not allege$

¹ThedefendantsalsoarguethattheSAC,incontraventionoftheReformAct'spleading requirements,isconfusingandambiguousbecauseitfailstorefertospecificstatementsmadeby thecompanyandfailstoexplainhowthesestatementsarefalseormisleading. This argumentis meritless. TheReformActdoesindeedrequiretheplaintiffstospecifyeachstatementthatis falseormisleadingaswellasthereasonthestatementisfalseormisleading. *See* 15U.S.C.§ 78u-4(b)(1). However, theSAC, although not a model of clarity or concision, recites verbatim, or closely paraphrases, portions of Providian's public statements and alleges that the statements misrepresented Providian's financial results either because the reported results were false or because of a failure to disclose the nature of Providian's business practices.

thatthereportedfinancialresultswereinaccurate. This is, however, a misreading of the SAC.

The SAC specifically alleges that because of the illegal or fraudulents ales practices, the statementsmisstatedorinflatedProvidian'sfinancialresults. See SACat¶¶2,10.Furthermore, Providianallegedlyoverstatedrevenuesandnetincomeinviolationofgenerallyaccepted accountingprinciples("GAAP")byreportingatleast\$20millioninlatefeethatwerenot actually earned. Seeid ¶¶2,4.Undergenerally accepted accounting principles, where an asset is subjecttoprobablelossandthelosscanbeestimated, the assets hould not be "realized" for the purposes of computing revenue, profit, and the like. SeeSAC.at¶62,Defs.'App.atTabK ("StatementofFinancialAccountingStandardsNo.5"). It is all eged that in computing financial resultsProvidianrealizedrevenueandprofitsgeneratedfromitsillegalorfraudulentbusiness practices, eventhough legal challenge of these practices was or should have been certain. Moreover, one may reasonably infer that the loss could be estimated to be in the amount of the allegedlyill-gottengainsderivedfromtheunlawfulpractices. Drawingallreasonableinferences intheplaintiffs' favor, the SAC manages to show misst a tement of financial results. Furthermore, the SAC describes each of the alleged lyillegal or fraudulent practices in detail, gives reasons for describing the practices as illegal or fraudulent, and explains how the practices wouldinflateincomeandrevenue. The allegations are therefore sufficiently particular.

The defendants also argue that the facts alleged do notestablish misrepresentation based on the reports of earnings projections or customer-base increases. The plaintiffs do not contest either of these arguments and is therefore presumed to concede these points. Moreover, the SAC itself makes clear that the plaintiffs do not intend to establish liability on the basis of the reports of earning sprojections. See SAC. at \$103 ("The statements alleged to be false and misleading").

hereinallrelatetothen-existingfactsandconditions,includingdefendants' dissemination of financial statements that were inviolation of GAAP.") Furthermore, the plaintiffs state that they are "not alleging that Providian did not actually increase the number of its credit card accounts. Instead, plaintiffs are alleging that there as on why such accounts increased was that the Company was engaged in undisclosed, fraudulent and unlawful practices." Pl.'s Mem. at 27. Hence, the SAC is alleging that statements concerning the customer-base volume were misleading due to omission, not due to plain falsity.

Finally,thedefendantsarguethattheirstatementsconcerningProvidian's "customer-focusedapproach" are no more than positive portrayal so foptimis mandas such are not material. "Materiality" in this context means "information that would be important to are a sonable investor in making his or her investment decision." In reBurlington, 114F.3 dat 1425. "Vague and general statements of optimism constitute no more than 'puffery' and are understood by reasonable investors as such.' In reAdvanta, 180F.3 dat 538 (quotation so mitted).

The press releases and 1998 Form 10-Kattribute Providian's income and revenue successes to Providian's "customer-focused approach." Although the statements do not suggest that this approach is the sole reason for Providian's success, the statements do suggest that the approach is a significant factor in Providian's success. The SAC alleges that the illegalor fraudulent, profit-inflating practices, not the customer-focused approach, are the primary reason for Providian's success. See SAC at 62. Assuming the truth of the plaintiffs' allegations, it is plaint hat the SAC alleges miss tatement of the cause of Providian's success. Furthermore, it is plaint hat the seallegations are sufficiently particular.

B.Omission

Thedefendantsarguethatanydisclosurestheycouldhavemadeabouttheirbusiness practiceswouldhavebeenimmaterial. Again, "undisclosedinformationisconsideredmaterialif thereisasubstantiallikelihoodthatthedisclosurewouldhavebeenviewedbythereasonable investorashavingsignificantlyalteredthetotalmixofinformationavailabletothatinvestor."

Oranv.Stafford, 226F.3d275,282(3dCir.2000)(quotationsomitted); **seealsoInre**

WestinghouseSec.Litig., 90F.3d696,714(3dCir.1996); **InreTimeWarnerSec.Litig.**, 9F.3d*

259,268(2dCir.1993)("Adutytodiscloseariseswheneversecretinformationrenderspublic statementsmateriallymisleading,notmerelywhenthatinformationcompletelynegatesthe publicstatement."); **InreCraftmaticSec.Litig.**, 890F.3d628,641(3dCir.1990)("Inaddition tothedutytodiscloseapecificinformationrequiredbylaw...Rule10b-5impose[s]uponthe defendantsadutytodiscloseanymaterialfactsthatarenecessarytomakedisclosedmaterial statements, whethermandatoryorvolunteered, notmisleading.").

The SAC alleges material omission more plainly than it alleges straightforward material misrepresentation. It is alleged that Providian billed customers for add-on products they did not order, made its Credit Protection and Home Loan Protection programs attractive by misrepresenting the program's terms, attracted new customers by misleadingly claiming that its cards carried no annual fee and by suggesting significant interest rated is counts and cash rewards for transferred balances, systematically delayed posting customer payments so as to generate late fees, and misled delinquent customers into paying one rous penalties for their delinquency. The SAC alleges that these practices artificially inflated Providian's revenue, profits, and customer base. Although it is conceivable that the allege dillegal or fraudulent conduct was isolated, in

makingallreasonableinferencesintheplaintiffs'favor,itmustbeinferredthatthemisconduct wasmorethanisolatedandcontributedsignificantlytoProvidian'sfinancialperformanceand customerbase.

Asthedefendantspointout, it is certainly true that the defendant does not have a Rule 10b-5dutytodisclosemerespeculationsofinvestigationorlitigationorgenerallytodisparage Providian's business practices. Such disclosures would have no effect on the total mix of informationavailabletoareasonableinvestor. However, the statements attribute Providian's goodfortunestoits"customerfocusedapproach."Indeed,thisassertionputsthetopicofthe causeofProvidian's successinglay. Having putthe issue in play, Providianis obligated to discloseinformationconcerningthesourceofitssuccess, sincereasonable investors would find that such information would significantly alter the mix of available information. SeeShapirov. UJBFin.Corp. ,964F.3d272,281-82(Managementpractices"usedtoreachaparticular statementofloanlossreserves, earnings, assets, ornetworth" need not necessarily be disclosed undersecurities law, but where abank characterizes its management practices as "conservative" and "cautious", the bank puts the issue of management practices "in play" and is bound to speak truthfullyaboutthepractices.); UnitedPaperworkersInt'lPaperCo. ,801F.Supp1134,1143 (S.D.N.Y.1992)("[S]incethe[company]chosetoofferspecificrepresentationsabout[its] environmentalrecordandpolicies, it was obligated to portray that record fairly."). Were Providianengagedinaseriesofillegalorfraudulentbusinesspracticesandwerethosepractices responsible for inflating revenue, profit, and the customer base, such information would clearly alterthemix of information available to the public as to the source of Providian's success and the viabilityoffullrealizationofProvidian's reported profits. Given that the court must assume the

truthoftheallegationsanddrawallinferencesintheplaintiffs' favor, it is plainthat the SAC makes out a claim of material omission.

C.Scienter

ThedefendantsarguethattheSACdoesnotestablishthatanyofthedefendantsknewor shouldhaveknownthatProvidian'spracticeswereinappropriateorwouldresultina\$300 millionsettlement.However,theSACamplyallegesboththatProvidianasanentityandMehta andPetriniasindividualskneworshouldhaveknownthatthestatementswerefalseoromitted materialinformation. The allegedly inflationary practices relate to a core aspect of Providian's business. Bothindividual defendants are high-level managers knew or should have known of the alleged"deficienciesinbillingandaccountingandmateriallyfalseanddeceptivesalespractices, coretoProvidian'sexistenceasacreditprovider."SAC.at¶64.Moreover,bothindividual defendantsreceived"periodicsalesreportsandreportsonconsumer-feerevenue, aswellas 'flashreports,'whichshowedthat[Providian's]impropersalesandaccountingpracticeswere succeedingininflatingtheCompany's revenues."SAC.at¶63.This information should have notifiedMehtaandPetriniofProvidian's remarkable successands imultaneously should have giventhemreasontoverifythesourceofthesuccess. Also, thereports from the legal collection departmenttoseniormanagementwhichindicatedthatlateandoverlimitfeeswere extraordinarilyhighshouldhaverousedtheindividualdefendants' suspicions. Finally, itis allegedthattheindividualdefendantsapprovedorallowedtheuseofhigh-pressureand misleadingscriptedsalespresentationsbyProvidian'ssaleforcetomisleadcustomersinto acceptingnon-interestfee-basedproducts, or which facilitated the improper "addingon" of unwantedproductstocustomersaccounts. *Id.* at ¶65.Insum, the SAC alleges that Providian's illegalorfraudulentpracticespermeatedcoreaspectsofProvidian'sbusinessandwereso pervasivethatMehtaandPetrinimusthaveknownorwererecklessinnotknowing.Plainly, theseallegationssufficetoestablishfactsthatsupportastronginferenceofknowledgeor recklessness.Furthermore,havingadequatelyestablishedMehtaandPetrini'sknowledgeor recklessness,theSACalsoadequatelyestablishesrecklessnessonthepartofProvidianasan entity.

IV.Conclusion

GiventheRule12(b)(6)standardofreview,theSACallegesfactssufficienttostatea claimofsecuritiesfraud.TheSACsufficientlyallegesaclaimofmisrepresentationandaclaim ofomission.Furthermore,theSACsufficientlyallegestherequisitescienter.Accordingly,the motiontodismissonRule12(b)(6)groundswillbedenied.TheSACalsosufficientlyalleges eachoftheseelementswithparticularity.Accordingly,themotiontodismissonRule9(b)and ReformActgroundswillalsobedenied.

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In re Providian Financial Corporation Credit Card Terms	:
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Order	
Andnow,thisdayofJuly,2001,uponconsiderationoft	hedefendants'
and in the diaminath and sintiffe? Cooked Amondad Consolidate	adClass Astion Complaint/Dass
notiontodismisstheplaintiffs'SecondAmendedConsolidate	ed class Action Complaint (Docs.
22,23),theplaintiffs'memoranduminopposition(Docs.27,29	9),thedefendants'reply(Doc.
33), and the Second Amended Consolidated Class Action Compared to the Consolidate of Consolida	nplaint(Doc.21),itishereby
ORDEREDthatthedefendants' motion is DENIED.	
	WilliamH Yohn Ir Judge